

BALLANTYNE



CONNECTION TEAM OVERVIEW

Forest Hill MISSION: To Help the **Next Person** take the **Next Step** in their relationship with Jesus Christ by joining in community.

Forest Hill VISION: Bringing Heaven To Greater Charlotte, One Person At A Time.

Connections Purpose: We want to see every person connect with one another, connect with the mission of Forest Hill Church, and connect with their own God-given purpose.

THINGS TO KNOW ABOUT THE CONNECTIONS TEAM:

- **Schedule:** Connections is divided into two teams. The blue team serves on the 1st and 3rd Sundays of the month and the yellow team serves on the 2nd and 4th Sundays of the month. The 5th Sundays are open to whoever is able to serve.
- **Structure:** Each team is lead by a Next Step Ambassador Coach and a Hospitality Coach. The Next Step Ambassador Coach oversees Next Step Ambassadors and the Hospitality Coach oversees the greeters, coffee hosts, ushers, connection center hosts, new guest hosts, and set-up/ tear down. Greeters and ushers also have a designated greeter team leader and usher team leader.
- **Meetings:** Volunteers serving on Sunday gather together for a Connections huddle at 9:25 AM in the atrium to start the morning. It's an opportunity to connect with one another, run through the details of the morning and pray.
- **Communication:** Volunteers will receive a weekly Connections email to keep the team in the loop for serving on Sunday.
- **Notification:** Please communicate with your team leader, coach, or Connections staff if you are unable to serve.
- **Feedback:** We value your feedback and always appreciate anything helpful you'd like to share to improve Connections.